

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

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SECY/CHN 015/08NKS

C A No. Applied for Complaint No. 591/2024

In the matter of:

Isha Garg

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P. K. Singh (Chairman)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Neeraj Kumar & Mr. Suraj Aggarwal, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 09th January, 2025

Date of Order: 10th January, 2025

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief fact of the case giving rise to this grievance is that the complainant applied for a new electricity connection at premises no. 20, New Mandoli Industrial Area, Mahaveer Gali, Delhi-110093, vide request no. 8007240419. The application of complainant was rejected by OP on the pretext of ESS space required, correct applicant name and DPCC required.

Attested True Copy

Secretary
CGRF (BYPL)

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Complaint No. 591/2024

2. The respondent in reply briefly stated that the present complaint has been filed by the complainant seeking new electricity connection under commercial category at property bearing no. 20, New Mandoli Industrial Area, Mahaveer Gali, Delhi-110093 vide application no. 8007240419. The application of the new connection was rejected on the following grounds

Firstly, ESS space required.

Secondly, Temporary meter no. 35899645 exists at site of which MRO required.

Thirdly, valid legal and verifiable DPCC and MSME certificate required from the competent authority.

3. The complainant filed rejoinder refuting therein the contentions of respondent as averred in their reply and stated that they are ready to surrender the temporary connection having meter no. 35899645, provided OP grant them a new connection. Regarding space for ESS, in this regard the complainant stated that there is transformer of 400 KVA near his premises and OP can release him connection from the said transformer. The said transformer is around 15-20 metre away from his premise. The complainant also agreed to provide DPCC and MSME certificate as required by OP.

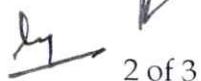
4. Arguments of both the parties were heard.

5. During the course of arguments, OP moved copy of an e-mail, in which it is clearly mentioned that during the joint site visit along with CMG and discussion with their officers, the applied load is feasible on existing 400 KVA dtr SAP ID: DL-1LDTRWN40019159, DP no. Y-943. The only requirement from the complainant is surrendering the temporary connection and submission of MCD license and DPCC certificate.

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Secretary
CGPF (BYPL)



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Complaint No. 591/2024

6. The complainant agreed to the same.
7. Thus, in view of above, we are of considered opinion that the new connection applied by the complainant can be granted after the complainant submits required DPCC and MCD certificate to the licensee. The already installed temporary meter would also be surrendered by the complainant at the time of installation of new electricity connection as applied for by him.

ORDER

The complaint is allowed. The complainant is directed to submit DPCC and MCD certificate as required by the OP and also surrender the temporary connection installed at her premises. The complainant is also directed to fulfill other commercial formalities as per DERC Regulations 2017. OP is further directed to release the new connection to the complainant after the fulfillment of above said requirements from the complainant.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

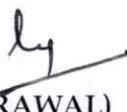
The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

Attested True Copy

Secretary
CGRF (BYPL) 
(H.S.SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(P.K. SINGH)
CHAIRMAN